

BUKTI KORESPONDENSI
JURNAL NASIONAL SINTA 5

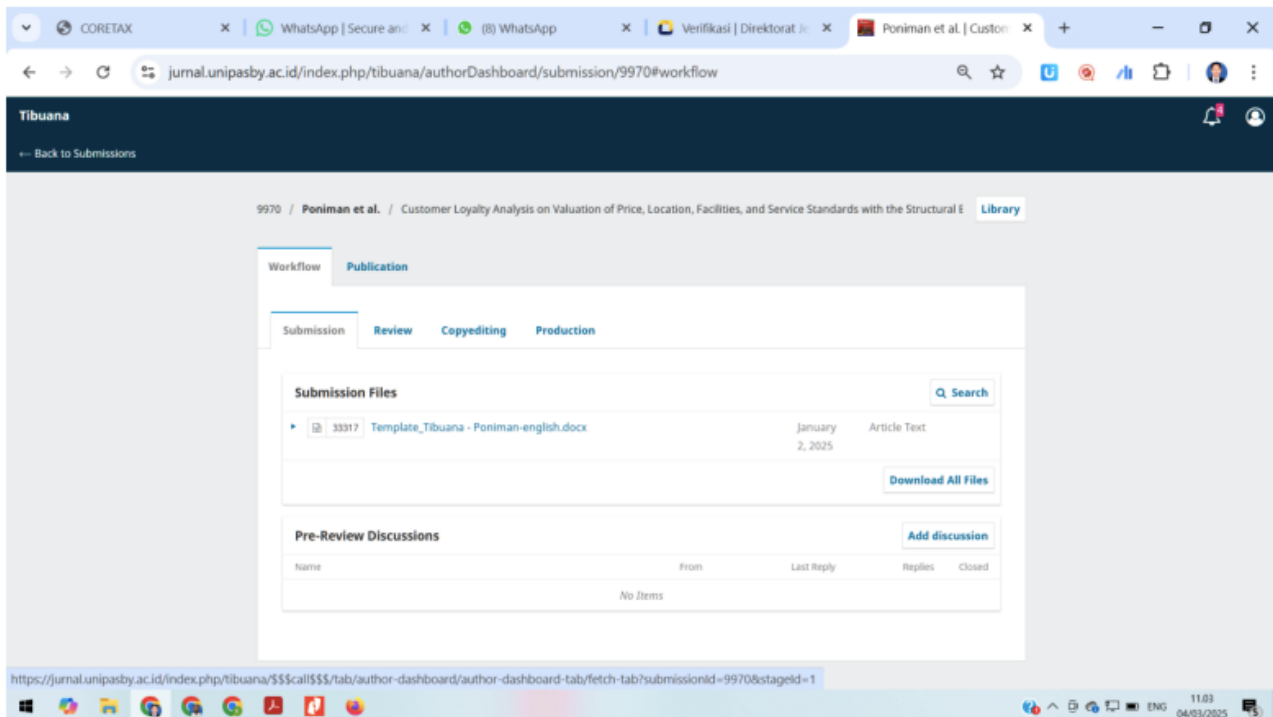
Judul Artikel : **Customer Loyalty Analysis on Valuation of Price, Location, Facilities, and Service Standards with the Structural Equation Modeling Method - Partial Least Squares (SEM-PLS)**

Jurnal : **Journal of applied Industrial Engineering-University of PGRI Adi Buana**

Penulis : **Poniman , Fitrah Thoriq , Sri Amalia Mandati Moh Arif Batutah , Yitno Utomo**

No	Perihal	Tanggal
1	Bukti submit artikel yang disubmit	02 Januari 2025
2	Bukti resubmit artikel setelah revisi redaksi	06 Januari 2025
3	Bukti konfirmasi artikel accepted	14 Januari 2025
4	Bukti konfirmasi artikel published online	14 Januari 2025

1. Bukti submit artikel yang disubmit



2. Bukti resubmit artikel setelah revisi redaksi

The screenshot shows the author dashboard for submission 9970. The 'Review' tab is active, and the 'Round 1 Status' section indicates 'Submission accepted'. Below this, there are sections for 'Reviewer's Attachments' (No Files), 'Revisions' (one revision: 05-01-2025 Template_Tibuana - Poniman-english.docx, January 6, 2025), and 'Review Discussions' (No Items).

Name	From	Last Reply	Replies	Closed
No Items				

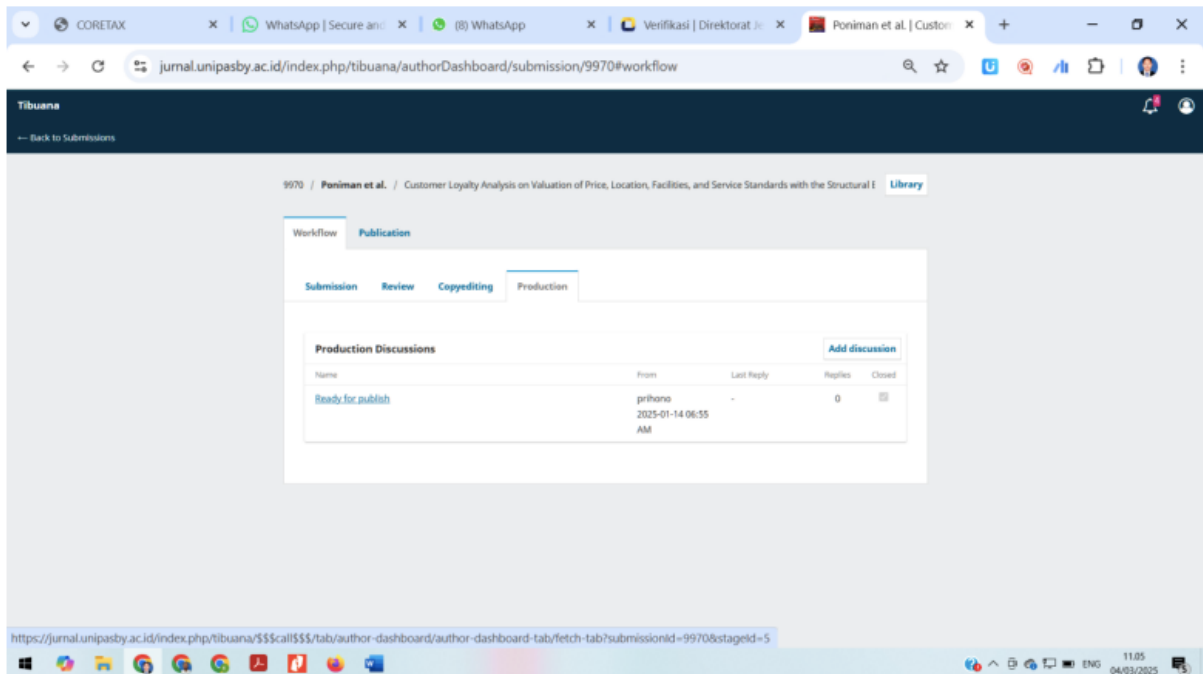
3. Bukti konfirmasi artikel accepted

The screenshot shows the author dashboard for submission 9970, now in the 'Production' phase. The 'Copiediting Discussions' section shows a discussion with 'prihono' from 'poniman' on January 12, 2025. The 'Copiediting' section shows two files: '05_Poniman_32_39.docx' and '05_Poniman_32_39.pdf', both dated January 14, 2025.

Name	From	Last Reply	Replies	Closed
Revision	prihono	poniman	1	
	2025-01-12 02:27 PM	2025-01-12 02:30 PM		

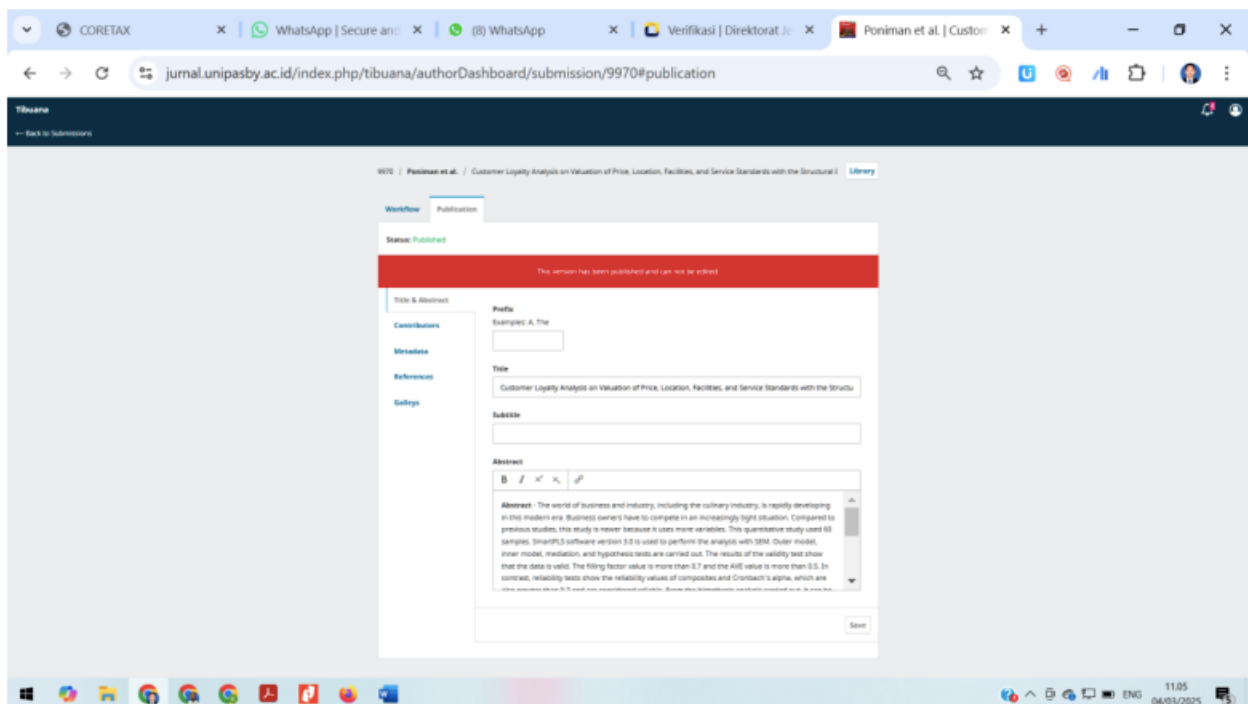
Name	From	Last Reply	Replies	Closed
33616_05_Poniman_32_39.docx		January 14, 2025		
33636_05_Poniman_32_39.pdf		January 14, 2025		

4. Bukti konfirmasi artikel published online



The screenshot shows a web browser window with the URL `jurnal.unipasby.ac.id/index.php/tibuana/authorDashboard/submission/9970#workflow`. The page title is "Tibuana" and the breadcrumb is "9970 / Poniman et al. / Customer Loyalty Analysis on Valuation of Price, Location, Facilities, and Service Standards with the Structural I". The "Production" tab is active, showing a "Production Discussions" table with one entry: "Ready for publish" from "prihono" on "2025-01-14 06:55 AM".

Name	From	Last Reply	Replies	Closed
Ready for publish	prihono	-	0	<input type="checkbox"/>



The screenshot shows the same journal submission page, but now the "Publication" tab is active. A red banner at the top of the form area reads "This version has been published and can not be edited". The form fields are partially filled: "Prefix" is "Eksperiment A, The", "Title" is "Customer Loyalty Analysis on Valuation of Price, Location, Facilities, and Service Standards with the Structu...", and "Abstract" contains a paragraph of text.

Status: Published

This version has been published and can not be edited.

Title & Abstract

Prefix: Eksperiment A, The

Title: Customer Loyalty Analysis on Valuation of Price, Location, Facilities, and Service Standards with the Structu...

Abstract:

Abstract: The world of business and industry, including the culinary industry, is rapidly developing in this modern era. Business owners have to compete in an increasingly tight situation. Compared to previous studies, this study is newer because it uses more variables. This quantitative study used 60 samples. SmartPLS software version 3.0 is used to perform the analysis with SEM. Outer model, inner model, mediation, and hypothesis tests are carried out. The results of the validity test show that the data is valid. The filling factor value is more than 0.7 and the AVE value is more than 0.5. In contrast, reliability tests show the reliability values of composite and Cronbach's alpha, which are above 0.7. The results of the study are expected to be useful for business owners in the culinary industry.