



Mobile Nursing Care Plan Information System for Nursing Service in Hospitals

OBJECTIVE: The COVID-19 pandemic has greatly affected the health sector, specifically the speed of healthcare services in hospitals, such as nursing care. This was caused by the low ratio between the number of resources available and the number of cases handled, which makes the services suboptimal. One of the solutions to this problem is to implement a digital (mobile) nursing care information system. Therefore, this study aims to produce a digital (mobile) nursing information system model that is suitable for hospitals. MATERIALS AND METHODS: The RnD (research and development) method used in this study was carried out in three stages, namely analysis of information system needs, preparation of the model design, and trial of Mobile Nursing Care Plan Information System (MNCPIS). Preparation of the design was carried out with the FAST (Framework for Application of System Technique) approach. A total of 148 nurses were selected as respondents using the simple random sampling method. Data was then collected through interviews, focus group discussions, and questionnaires. Furthermore, MNCPIS was assessed with a system requirements analysis using the PIECES framework (Performance, Information, Economic Control/Security, Efficiency, and Service). RESULTS: The T-test results showed that MNCPIS is more effective and appropriate compared to the conventional (manual) types. This was indicated by all the variables measured in the MNCPIS component, including assessment, nursing diagnosis and evaluation, planning, and implementation. Based on these findings, the model can be developed as a nursing care information system to improve the quality assurance of services rendered by nurses. CONCLUSIONS: A mobile plan information system can be implemented in nursing care to ensure satisfaction and quality assurance for services provided in hospitals

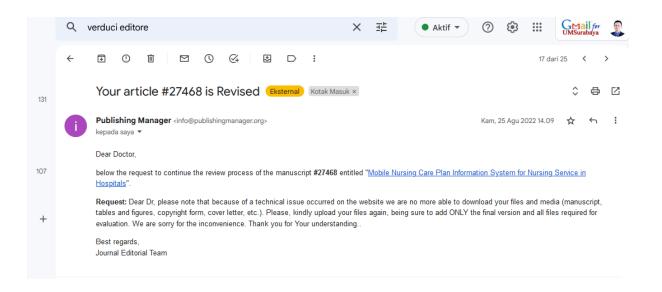
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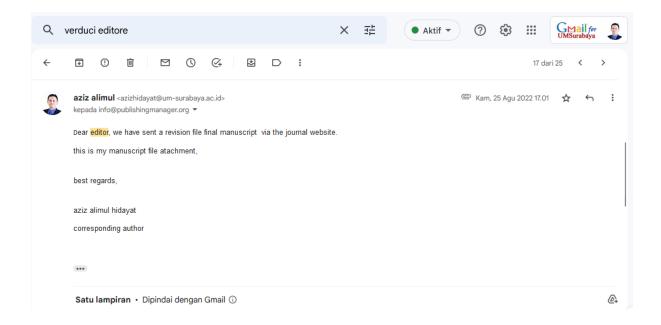
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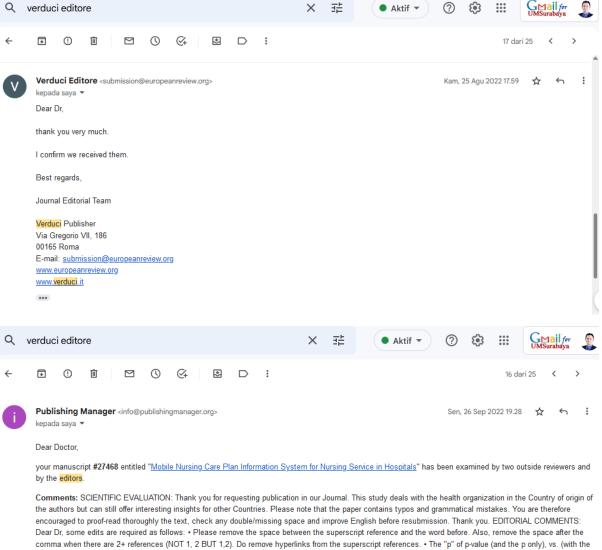
Order	Full name	Department, Institution	Country, City	Corresponding author
1	abdul aziz alimul hidayat	Nursing, University Muhammadiyah of Surabaya	Indonesia, surabaya	✓
2	Musrifatul Uliyah	Nursing, University Muhammadiyah of Surabaya	Indonesia, Surabaya	
3	Tining Haryanti	Information Engineering, university Muhammadiyah of Surabaya	Indonesia, Surabaya	

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