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ABSTRACT

In a tropical country such as Indonesia, dengue fever has become an endemic outbreak because it occurs almost every year, especially in the beginning and towards the end of the rainy season. Districts affected by dengue fever need accuracy in predicting the number of patients and drugs. Hospitals need a suitable drug order inventory system to treat dengue patients. The objective of this paper is to develop a model with higher accuracy and suitability. We propose a two-phase model with several steps and methods to fulfill the objective of each phase. In first phase, we determine a drug forecasting method to predict the number of patients and drug demand. In the second phase, we determine the drug order system (continuous review and periodic review) including the optimal quantities, frequencies, safety stock, and reorder point. The proposed model was then applied in a hospital in Sidoarjo. The results show that the proposed model can be applied in the district and the hospital; and the drug demand forecasting and ordering system resulted in optimal inventory and costs. This study proposed a new multi-phased model that can be used in drug demand forecasting and ordering system, with practical benefits for hospitals and the healthcare systems.

Keywords: drug demand forecasting, ordering system, dengue endemic, drugs, hospital, SEIR model

1. INTRODUCTION

Endemic disease outbreak is usually related to the local climate, population density and urbanization. According to McMichael (2003), climate change has a crucial role in the emergence and transmission of certain diseases. Some endemic disease outbreak that can arise due to climate change are yellow fever, influenza cholera, and dengue fever (Shope, 1991). Endemic disease outbreak can spread very quickly and cause large casualties. Dengue fever outbreak was an immediate concern for both healthcare and economic

systems in most tropical countries in the world (WHO, 2012). In many Asian countries, dengue fever is endemic in a three- to five-year cycles with a large number of casualties inflicted on tropical and sub-tropical countries (Myat *et al.*, 2016). It is an acute infectious disease caused by the dengue virus carried by *aedes aegypti* mosquitoes with clinical manifestations ranging from influenza-like symptoms to high-heat symptoms that can be life-threatening (WHO, 2012).

The cases of dengue fever worldwide have increased sharply in the past few decades. An estimated of 390 million people were infected with dengue, with 96 million being severely ill (Bhatt *et al.*, 2013). Another study estimated that 3.9 billion people in 128 countries were at risk of being infected with dengue fever (Brady *et al.*, 2012). In Indonesia, dengue fever risk is high and the spread is rapid (Directorate General of Disease Control and Environmental Health, 2020).

In recent years, a lot of research that considers disaster and pandemic situations has been carried out. John (2021) had explored the relationship of agility dimension i.e. flexibility and responsiveness in humanitarian response operations using special reference to water-based disasters such as cyclones and floods. Pujawan & Bah (2021) reviewed a number of articles discussing supply chain management strategies in the face of disruption due to the coronavirus pandemic. Sumarliah *et al.* (2021) propose strategies that companies can implement to manage clothing supply chain risks during the Covid-19 pandemic.

To treat hospitalized patients, drugs are essential but there is often uncertainty in the demand. As such, there is imbalanced between available supply and the number of patients in need of medication (Mohanty, 2013). He and Liu (2015) forecasted drug demand with an epidemic mathematical model and its distribution logistics network, as well as the time needed to distribute the drugs from hospitals

to health services in affected areas. Demand forecasting for predicting the number of patients and drugs becomes a major challenge for academics in the healthcare planning (Saedi, Kunduoglu, & Henry, 2016).

The Susceptible-Infectious-Removed (SIR) and Susceptible-Exposed-Infectious-Recovered (SEIR) model are predictive models that are commonly used by the academics and practitioners (Al-sheikh, 2012; Li, Graef, & Wang, 2019; Lunelli, Pugliese, & Rizzo, 2009; Saito *et al.*, 2013). The SEIR model is an extension of the SIR model (Ergen, Çilli, & Yahnioğlu, 2015; Kermack & McKendrick, 1927). The SEIR model has been widely used in previous studies. Al-sheikh (2012) simulates resources management due to limited bed capacity. Hurint, Ndi and Lobo (2017) analyzed the sensitivity of SEIR model to determine the effect of changing parameter values on the basic reproduction numbers and endemic fixed points, especially in the exposed and infectious classes. Lunelli, Pugliese and Rizzo (2009) predicted the transmission of influenza in Italy by looking at the age of the disease sufferers. Noorani (2012) simulated the spread of dengue fever in Malaysia. Despite the wide range of application, the SEIR model is only able to predict the spread of disease in an area in a short period of about two to three months (Handayani, 2020). Therefore, the level of accuracy tends to be low if it is applied for a longer period of observation. In addition, this model has not covered the need for an order inventory system for hospitals. That said, this method is able to provide reasonable forecasts of epidemic impact using simulation techniques and varying the length of the early epidemic growth phase (Smirnova & Chowell, 2019).

Considering the shortcomings of the existing models, the current research aims to create a model that can be used to predict dengue patients and the demand for drugs more accurately, and an effective drug order system that can estimate optimal order quantities, frequencies, safety. Stock and reorder point. The practical implication is to help hospitals tackle problems pertinent to dengue fever influx of patients and manage the related costs more efficiently.

2. PROPOSED MODEL

There are two main phases in proposed model that are needed to achieve the research objective:

$$D_{jt}^p = \begin{cases} \theta_k \int_{t_0}^{t_0+L} [S_j(t) + E_j(t) + (1-\gamma)I_j(t)]dt - Inv_{jt}^p, & p \in M_p \\ \theta_k \int_{t_0}^{t_0+L} \gamma I_j(t)dt - Inv_{jt}^p, & p \in M_t \end{cases} \quad (5)$$

where:

- θ = The number of drug k
- t_0 = The beginning of the period t
- L = The length of period
- M_p and M_t = The set of medical reliefs
- t_0 = The beginning of the period (t)

The parameter values of the SEIR model use those from Keeling & Rohani (2007) 3., population (N), natural death (μ), transmission rate (β), the number of susceptible (S_0), the

Phase 1: Predicting the number of patients and drugs demand

The objective of this phase is to determine the number of patients in each hospital by using SEIR model. The SEIR model is a mathematical model for an endemic disease with an incubation period (the time interval between exposure to disease and an individual showing the symptoms). Three steps are needed to achieve the objective of this phase, namely:

Step 1: Predicting the number of dengue patients and total drugs costs

The number of dengue patients in a district and the total drugs costs are determined by using SEIR model, with a formula following Hurint *et al.* (2017) as follows:

$$\frac{dS}{dt} = \mu N - \frac{\beta I_j S_j}{N} - \mu S_j \quad (1)$$

$$\frac{dE}{dt} = \frac{\beta I_j S_j}{N} - \alpha E_j - \mu E_j \quad (2)$$

$$\frac{dI}{dt} = \alpha E_j - \mu I_j - \gamma I_j \quad (3)$$

$$\frac{dR}{dt} = \gamma I_j - \mu R_j \quad (4)$$

Where:

- N = The population
- S_j = The number of susceptible patients in district j
- E_j = The number of exposed patients in district j
- I_j = The number of infectious patients in district j
- R_j = The number of recovered patients in district j
- β = The transmission rate class S to E
- γ = The recovery rate
- μ = The natural death
- α = The transmission rate from class E to I

The population is assumed to be constant $N = S + E + I + R$, so that the rate of birth and death is assumed to be constant. According to He and Liu (2015), a slight modification for time discrete is needed in determining the number of patients in the affected district, as follows :

number of exposed (E_0), the number of infected I_0 , the rate of transition from class E to I (α), and recovery rate (γ).

After the forecast numbers of dengue patients in the affected district and hospital are calculated using the SEIR model, the hospital managers in the affected district can determine the amount of drug needed and also the budget. As such, the district government will be able to provide the demand more effectively.

Step 2: Determining the appropriate forecasting method

Before determining the appropriate forecasting method, understanding whether the data has a trend or seasonality is necessary. This is done by collecting and summarizing sufficient data of the number of patients treated for dengue fever; and the using them to forecast the number of patients in the following year. However, the weakness of forecasting patients and drugs using the SEIR model is that it only has one forecast period (a year). Meanwhile, monthly forecast is necessary for dengue cases because the fluctuation of number of dengue patients is high.

Several forecasting methods are used in the proposed model such as Single Exponential Smoothing (SES), Double

Exponential Smoothing (DES), linear regression, quadratic regression, Bayesian regression, winters method, ARIMA, and SIER mode. Three types of accuracy of forecasting methods such as Mean Absolute Percentage Error (MAPE), Mean Absolute Deviation (MAD), and Mean Squared Deviation (MSD) are compared to determine the accuracy of the forecasting.

Step 3: Forecasting drug demand and selecting forecasting method (SEIR model modified)

The drug inventory costs for dengue fever are calculated by using the hospital inventory model by Uthayakumar and Priyan (2013). The expected total cost per unit time for drugs i is as follows :

$$ETC_{hi}(Q_i, L) = \frac{D_{jt}^p}{Q_i} (A_i + F + R(L)) + \frac{(Q_i - D_{jt}^p t_c)^2 p_i I_c}{2Q_i} + \frac{h_{bi} Q_i}{2} + (h_{bi} + p_i I_c) k_i \sigma_i \sqrt{L} + \frac{D_{jt}^p}{Q_i} (d_i C_{di}(L) + v_i) - \frac{D_{jt}^p t_c^2 s_i I_d}{2Q_i} - \frac{s_i t_c I_d D_{jt}^p}{Q_i} E(X_i - r_i)^+ \quad (6)$$

Where:

Q_i	=	Number of orders for drug i ($i = 1, 2, 3, \dots, M$)	I_d	=	General deposit rates for all products per year
L	=	Lead time (days) for all drugs	I_c	=	Interest costs paid to the bank for all medical products per year
D_i	=	Average demand for drugs products per year	p_i	=	Purchase price per unit for the i^{th} drug
d_i	=	Expiry rate for the i^{th} drug	s_i	=	Selling price per unit for the i^{th} drug
$R(L)$	=	Crash lead time costs per order for all drug products	r_i	=	The point of ordering for types of drugs
h_{bi}	=	Holding costs per unit per year excluding interest charges for i^{th} drugs	$E(X_i - r_i)^+$	=	Estimated shortage of demand for the i^{th} drug at the end of the production cycle
A_i	=	Ordering cost per order for the i^{th} drugs	v_i	=	Labor costs for ordering and receiving types of drugs i
t_c	=	The period of general trade credit for all drug products offered by pharmaceutical companies in years	C_{di}	=	Expired costs for the i^{th} drug
			F	=	Fixed transportation costs for all products per shipment

The parameter and the equation of type of hospital inventory costs is shown in Table 1:

Table 1. Parameter and equation of the drugs inventory costs by (Uthayakumar & Priyan, 2013)

Equation inventory costs	Type of Drug Inventory Cost	Parameter
$\frac{D_i}{Q_i} (A_i + F + R(L))$: The ordering cost per unit time for drug i	X_1
$\frac{(Q_i - D_i t_c)^2 p_i I_c}{2Q_i}$: The opportunity interest cost per unit time for unsold units of drugs i	X_2
$\frac{h_{bi} Q_i}{2}$: The holding cost per unit time for the cycle stock of i	X_3
$\frac{D_i}{Q_i} (d_i C_{di}(L) + v_i)$: The expected expiry cost	X_4
$(h_{bi} + p_i I_c) k_i \sigma_i \sqrt{L}$: The total cost of the safety stock per unit time.	X_5
$\frac{D_i^2 t_c^2 s_i I_d}{2Q_i}$: The interest earned by hospital per unit time for drug i	X_6
$\frac{s_i t_c I_d D_i}{Q_i} E(X_i - r_i)^+$: The hospital earns interest unit time during the credit period	X_7

After the most accurate forecasting method is selected, we modified the SEIR model based on the expected costs. The expected costs from hospital inventory model by Uthayakumar and Priyan (2013) are used in the proposed model. The modified SEIR model uses the index of the forecasting method, with an index value obtained from the value of the proportion each month from the forecasting results. The SEIR model is modified slightly because it needs to be contextualized into a monthly basis because, as mentioned previously, it is the most popular forecasting method to be applied in endemic cases, but only for a short period of observation time (e.g., Noorani, 2012; Saito *et al.*, 2013; Annas *et al.*, 2020)

Phase 2: Determining a suitable drugs order inventory system

The objective of this phase is to determine the drug order system based on using hospital inventory costs by Uthayakumar and Priyan (2013). One hospital case is selected to determine the drugs order system including the order optimal quantities, safety stock, and reorder point, with the following steps:

Step 1: Determining the order review systems

$$\frac{dETC_{hi}(Q_i, L)}{dQ_i} = 0 \quad (7)$$

$$-\frac{D_{jt}^p}{Q_i^2} (A_i + F + R(L)) + \left[\frac{2(Q_i - D_{jt}^p t_c) 2Q_i - 2(Q_i - D_{jt}^p t_c)^2}{4Q_i^2} \right] p_i I_c + \frac{h_{bi}}{2} + \frac{(D_{jt}^{p2} t_c^2 s_i I_d)}{4Q_i^2} + \frac{s_i t_c I_d D_{jt}^p}{Q_i^2} E(X_i - r_i)^+ = 0$$

so it obtains:

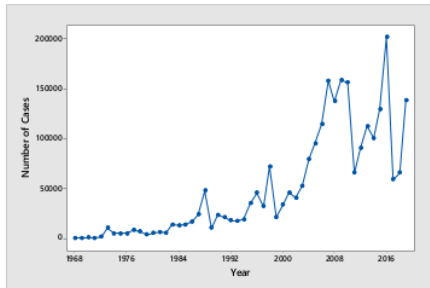
$$Q_i = \sqrt{\frac{D_{jt}^{p2} t_c^2 p_i I_c + 2D_{jt}^p (A_i + F + R(L)) - (D_{jt}^{p2} t_c^2 s_i I_d) - 2s_i t_c I_d D_{jt}^p E(X_i - r_i)^+}{[p_i I_c + h_{bi}]}} \quad (8)$$

3. DISTRICT AND HOSPITAL CASE

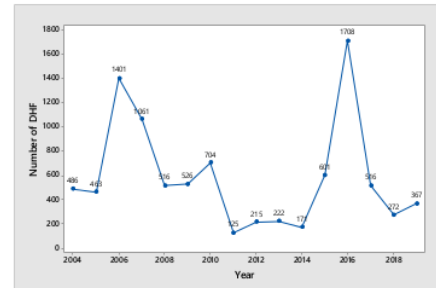
The proposed model for demand forecasting and drugs ordering system was applied in Sidoarjo, a district in East Java, Indonesia. Dengue fever threatens residents in Sidoarjo district almost every year. This is because the district has many shrimp and fish ponds and other bodies of water that

can support mosquitoes' breeding. In addition to this is the poor environmental hygiene of the locals. **Figure 1** shows the number of cases of dengue fever endemic in Indonesia in 1968-2019 and the districts selected in this paper. The existing plotting data shows that there are fluctuating and exponential data patterns. The highest peak of dengue fever cases occurred in 2016. In the same year, it was the peak of the dengue fever endemic cases in Sidoarjo.

Based on the hospital inventory costs calculation by Uthayakumar and Priyan (2013), optimal Q_i will be obtained if $\frac{dETC_{hi}(Q_i, L)}{dQ_i} = 0$, then the differentiation of the equation becomes:



a



b

Figure 1. (a) The number of dengue people infected in Indonesia (1968-2019) and (b) Number of fever incident in Sidoarjo district 2017-2019(month) (Sources: Ditjen PP dan PL Depkes RI, 2020)

One hospital case is selected to test the model. It is a middle class hospital in Sidoarjo established in 1967 with a capacity of 205 beds. Services are carried out for 24 hours with facilities such as emergency unit, intensive care unit, laboratory, pharmacy, operating room and isolation ambulance and other facilities. Procedures for dengue patients are: registration, temperature check, blood check, doctor decision (outpatient or inpatient), medical treatment (intravenous fluids, blood transfusions, heat-lowering drugs, and vitamins) and others. To support the treatment, hospital managers must plan their dengue fever drug's supply and inventory.

3.1 Phase 1: Predicting the number of patients and drugs demand

The following describes the results of phase 1 for the following three steps.

Step 1: Predicting the number of patients and total drugs costs

Secondary data collection for parameters i.e., natural death, the number of exposed, etc.; and hospitals i.e., inpatient capacity, were obtained from the Sidoarjo's Health Department and the hospitals. Interviews were also conducted to understand the types of drugs and the price needed for treatment. The parameters of SEIR model in Sidoarjo district were determined (see Table 2).

Table 2: Parameters used of SEIR model in Sidoarjo district

	Parameter	Value
Population	N	100,000
Natural death	μ	4.21E-05
Transmission rate	β	1.43
Individual	S_0	98,483
The number of exposed	E_0	163
The number of infected	I_0	16
The rate of transition from class E to I	α	0.12
Recovery rate	γ	0.14

The numbers in the parameters μ , β and α use the values [13] by Keeling and Rohani (2007). The graph of the SEIR simulation result [1] is shown in Figure 2. The calculation of drugs needed is based on the prediction of the number of dengue patients.

The pattern of data of the numbers of dengue patients are shown in Figure 2 (a) and the actual distribution pattern is shown in Figure 2 (b). The equilibrium point occurs when the values of S, E and I reach zero, where no disease is found in the population (the disease-free point). The peak of infected and infectious individuals (I) is used as a basis for predicting the number of dengue fever patients. Based on the calculation results, the peak point I occurred at 24,553 as shown in Figure 2 (b). The balance point of parameter I occurs on day 130. So that the average daily number of dengue fever patients can be concluded as follows:

Predicted patients per day

$$= I_{\max} / \text{the number of days to the point in balance} \\ = 24,553 \text{ infected individuals} / 130 \text{ days} \\ = 189 \text{ infected individuals/day}$$

Based on the prediction of dengue fever patients that can be handled by the hospital and the number of patients admitted per year, the number of each drug and the cost of drug required can be determined (see Table 3). For example, hospital case 2 will be able to handle 17 patients per day. With the assumption that each dengue fever patient gets an average inpatient service for four days, then the number of patients who can be treated in a year is 1,551 patients (17 patients/day x 365/4 days). The number of drugs A is 16,407 ampoules (12 x 1,551 patients) and the total drug cost in hospital case 2 is IDR 1,154,159,319. Meanwhile, the total drug cost for the whole Sidoarjo district is IDR 12,544,715,295.

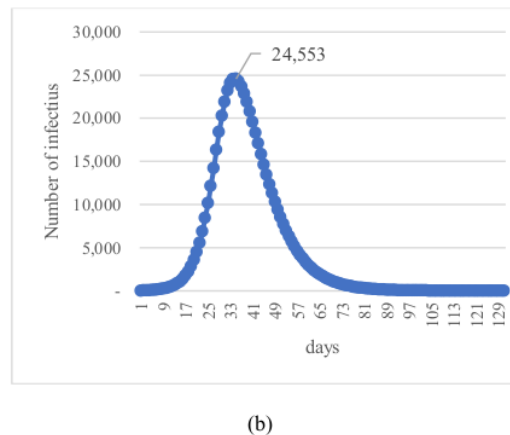
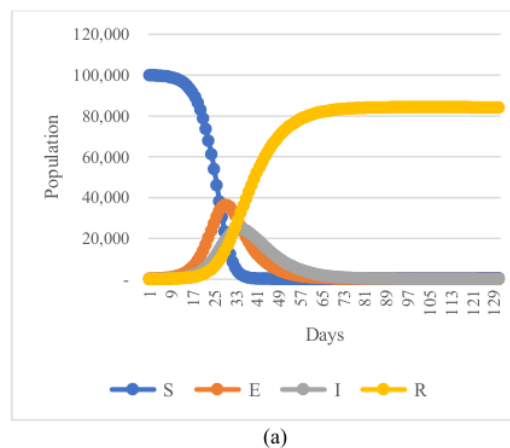


Figure 2. (a) Dengue people infected distribution in Sidoarjo using SEIR model
(b) The distribution of dengue people infected

Table 3. The number of dengue patients in Sidoarjo and total drugs costs in each hospital

Hospital	Inpatient Capacity (IC)	Proportion (P)	P x I (per day)	P x I (per year)	Drugs A (ampoule)	Drugs B (ampoule)	Drugs C (ampoule)	Drugs D (ampoule)	Drugs E (bottle)	Drugs F (vial)	Total drugs costs (IDR)
Case 1	500	0.35	67	6,114	73,232	48,822	73,232	48,822	73,232	24,411	4,439,035,844
Case 2	130	0.09	17	1,551	19,040	12,694	19,040	12,694	19,040	6,347	1,154,149,319
Case 3	99	0.07	13	1,186	14,500	9,667	14,500	9,667	14,500	4,833	878,929,097
Case 4	135	0.10	18	1,643	19,773	13,182	19,773	13,182	19,773	6,591	1,198,539,678
Case 5	136	0.10	18	1,643	19,919	13,279	19,919	13,279	19,919	6,640	1,207,417,750
Case 6	32	0.02	4	365	4,687	3,125	4,687	3,125	4,687	1,562	284,098,294
Case 7	81	0.06	11	1,004	11,864	7,909	11,864	7,909	11,864	3,955	719,123,807
Case 8	19	0.01	3	274	2,783	1,855	2,783	1,855	2,783	928	168,683,362
Case 9	36	0.03	5	456	5,273	3,515	5,273	3,515	5,273	1,758	319,610,581
Case 10	86	0.06	12	1,095	12,596	8,397	12,596	8,397	12,596	4,199	763,514,165
Case 11	109	0.08	15	1,369	15,965	10,643	15,965	10,643	15,965	5,322	967,709,814
Case 12	37	0.03	5	456	5,419	3,613	5,419	3,613	5,419	1,806	328,488,652
Case 13	13	0.01	2	183	1,904	1,269	1,904	1,269	1,904	635	115,414,932
Total	1,413	1.00	189	17,388	206,955	137,970	206,955	137,970	206,955	68,985	
Total drugs costs (IDR)											12,544,715,295

Step 2: Determining an appropriate forecasting method

In this step, hospital case 2 was selected, with data on dengue patients recorded properly for each month. Results data from the use of drugs needed are also recorded well. **Figure 2** shows the plot of hospitalized dengue fever patients in hospital case 2 in 2017-2019. The trend of dengue fever patients is fluctuating and tends to increase in May each year during the rainy season. This period is the best time for the *aedes* mosquito to breed. The spread of the dengue virus becomes more widespread in the months of the rainy season every year. Meanwhile, the highest spike occurred in 2019, namely 466 patients.

In the second stage, the appropriate forecasting method is the Winter method ($\alpha=0.9$; $\gamma=0.1$; $\delta=0.1$) that is chosen based on the smallest MAPE, MAD and MSD values (see **Table 4**). The Winter method has the smallest error because it can capture seasonality of dengue fever patient's data in the hospital case 2. Although the SEIR model is often used in the case of an endemic (Annas *et al.*, 2020; Noorani, 2012;

Saito *et al.*, 2013), but **Table 4** shows that the accuracy of the SEIR model forecasting is low.

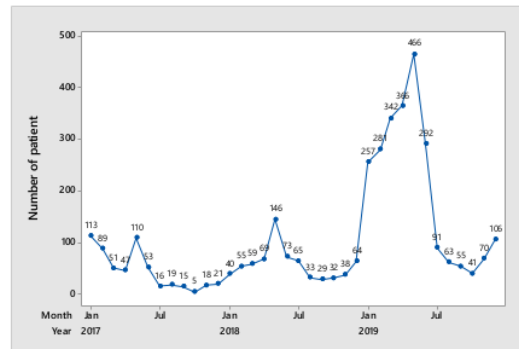


Figure 3. Plot of dengue fever patients in hospital case 2 (2017-2019)

Table 4. Determining an appropriate forecasting method in hospital case 2

Forecasting Method	MAPE	MAD	MSD	Rank
SES ($\alpha = 1.23$)	47.5	38.0	3948.7	2
DES ($\alpha = 1.24$; $\gamma = 0.01$)	47.2	40.2	4043.3	3
Linear regression	153.5	80.1	10453.8	6
Quadratic	153.7	80.1	10453.8	8
Winter Method ($\alpha = 0.9$; $\gamma = 0.1$; $\delta = 0.1$)	23.6	19.2	1123.1	1
ARIMA *	99.6	68.1	8199.1	4
Bayesian Regression	153.7	80.0	10453.8	7
SIER *	128.8	75.6	9196.1	5

Step 3: Forecasting drug demand and selecting a forecasting method (SEIR model modified)

In this stage, the Winter method is used to forecast the amount of 6 types of drugs needed to treat dengue fever patients. The SEIR model was modified by using the index of Winter forecasting results. Four days of treatment time was used based on the mean hospitalization time of dengue fever patients as confirmed by the hospital case 2 manager.

Table 5 shows the results six drugs forecast for hospital case 2 for the following year. The highest number of drugs is

in May (period 41), in line with the forecast increase of the number of patients. The next step is to compare the Winter method and the modified SEIR model based on the minimum expected costs. **Table 6** shows the expected cost of each dengue drug in the Winter method and modified SEIR model. The SEIR method was selected for drug A (IDR 1,313,262), drug B (IDR 685,173), drug C (IDR 839,700), drug D (IDR 684,082) drug E (IDR 1,010,497) and drug F (IDR 1,010,497).

Table 5. The results of drugs demand forecasting using winter method and SIER Model

Method- drugs type	Demand forecasting each drugs in hospital case 2 in monthly												Total
	37	38	39	40	41	42	43	44	45	46	47	48	
Winter Method (patients)	241	251	265	286	437	252	105	71	62	48	80	121	2,219
Drug A (vial)	2,891	3,006	3,179	3,434	5,244	3,027	1,263	854	738	580	955	1,451	26,622
Drug B (ampoule)	1,927	2,004	2,119	2,289	3,496	2,018	842	570	492	386	637	967	17,748
Drug C (ampoule)	2,891	3,006	3,179	3,434	5,244	3,027	1,263	854	738	580	955	1,451	26,622
Drug D (ampoule)	1,927	2,004	2,119	2,289	3,496	2,018	842	570	492	386	637	967	17,748
Drug E (bottles)	2,891	3,006	3,179	3,434	5,244	3,027	1,263	854	738	580	955	1,451	26,622
Drug F (vial)	964	1,002	1,060	1,145	1,748	1,009	421	285	246	193	318	484	8,874
Method- drugs type	Demand forecasting each drugs in hospital case 2 in monthly												Total
	37	38	39	40	41	42	43	44	45	46	47	48	
SEIR Model	172	179	190	203	303	176	72	48	42	33	53	80	1,551
Drug A (vial)	2,068	2,144	2,280	2,431	3,642	2,108	868	580	499	393	636	963	18,612
Drug B (ampoule)	1,379	1,429	1,520	1,621	2,428	1,406	578	387	333	262	424	642	12,408
Drug C (ampoule)	2,068	2,144	2,280	2,431	3,642	2,108	868	580	499	393	636	963	18,612
Drug D (ampoule)	1,379	1,429	1,520	1,621	2,428	1,406	578	387	333	262	424	642	12,408
Drug E (bottle)	2,068	2,144	2,280	2,431	3,642	2,108	868	580	499	393	636	963	18,612
Drug F (vial)	689	715	760	810	1,214	703	289	193	166	131	212	321	6,204

Table 6. Determining winter or SEIR - seasonal index method selected based on expected cost

Forecasting Method - Drug Inventory costs	Drug A	Drug B	Drug C	Drug D	Drug E	Drug F
Winter methods						
Ordering costs (X1)	631,809	425,192	613,659	497,211	628,783	582,373
Opportunity interest costs (X2)	8,784	22,827	549	12,668	3,679	1,742
Holding costs (X3)	253,241	250,867	260,731	214,530	254,460	91,579
Total cost of the safety stock (X4)	1,330,308	91,123	380,580	131,605	727,454	459,294
Expected expire costs (X5)	73,588	49,523	71,474	57,911	73,236	67,830
Interest earned per unit time for product i (X6)	719,267	40,180	399,591	145,364	529,207	363,740
Interest earned per unit time during the credit period (X7)	10,807	906	6,004	3,276	7,951	16,396
Expected cost (IDR)	1,567,657	798,446	921,399	765,286	1,150,453	822,683
Total Expected Cost (IDR)	6,025,924					

4. DISCUSSION

Developing and applying a proposed model for drug demand forecasting and order inventory system will inform the hospital decision-making. The proposed model in phase 1 allows the local government to predict the number of dengue patients and the amount and costs of the drug needed. Based on Table 3, hospital case 1 was identified as the most intensive in treating dengue fever patients and requires the highest drug costs. Hospital managers in the infected district can also use an appropriate forecasting method that are more accurate.

Based on Table 4, the Winter method ($\alpha = 0.9$; $\gamma = 0.1$; $\delta = 0.1$) could be considered as an appropriate forecasting method to predict the number of dengue patients and drugs based on the smallest value of forecast error in three types of forecasting such as MAPE, MAD, and MSD. The Winter method is more suitable to be used in forecasting the number of dengue patients because the historical patient data contains seasonal elements. Dengue fever is a disease that depends on climate and will increase in the rainy season and in the dry season.

Although SEIR is the most popular model, the value measure of forecasting error is high (rank 5, see Table 4). The large difference in the forecasting results shows that the SEIR model is not suitable for forecasting over a long period of time such as year or one-three short period such as one or three months. The SEIR model has its drawbacks when used with a deterministic approach, but it is a useful tool for modelling epidemic spread in an area (Teles, 2020). Meanwhile, the Winter method can also forecast epidemic diseases (diarrhea, acute respiratory infection, and malaria) with seasonality patterns. (Medina, Findley, Guindo, & Doumbia, 2007).

Phase 2 represents the suitable drugs order inventory system that are used for dengue drug in hospitals. The continuous review (s, S) was identified as suitable order inventory system based on the expected inventory costs by Uthayakumar and Priyan (2013). On the other hand, drug order optimal, order frequencies, safety stock and reorder point were also determined. Based on Table 5, the order optimal quantity for drug A-F is 1,803; 1,903; 1,900; 1,619; 1,838 and 895, order frequencies for drug A-F is 11, 7, 11, 8, 11 and 10, safety stock for drug A-F is 230, 108, 162, 108, 230 and 54, reorder point for drug A-F is 944, 346, 519, 346, 944 and 173. Widyadana, Tanudireja and Teng (2017) investigated the performance of several inventory policies with stochastic and intermittent demand, showing that the performance of (Q, R) policy is better than (s, S) policy for inventory policy of all the products. They recommendation is to use a continuous review policy to reduce their inventory cost.

5. CONCLUSIONS

Endemic diseases in Indonesia such as dengue fever, influenza, yellow fever often occur every year which may result in death. Dealing with this needs an accurate prediction of the number of patients, the number of drugs needed and an order inventory system policy. The current study proposes a model for drugs demand forecasting and an order system. In phase 1, the Winter method can be considered as an effective forecasting method to predict the number of

patients and drug demand. The final phase of proposed model determined a suitable order inventory system including quantity, frequencies, safety stock, and reorder point. The suitable order inventory system was determined to avoid shortages of dengue drugs and minimize the total inventory costs.

The pattern of influx of patients and drugs data play an important role in the forecasting. Endemic diseases that do not occur due to seasonality may require different methods of forecasting. There should be further research and testing of the proposed model with intermittent and lumpy patterns.

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